

Cisco Service And Support Vs The Competition

Information and Communication Technology in Organizations
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Developing Cisco IP Phone Services
Controller-Based Wireless LAN Fundamentals
Cisco Access Control Security
Cisco Secure Firewall Services Module (FWSM)
Cisco Unity Deployment and Solutions Guide
Cisco IOS 12.0 Switching Services
Cisco Network Admission Control, Volume I
Cisco OSPF Command and Configuration Handbook
A Guide to Help Desk Concepts
CCNA Data Center DCICT 640-916 Official Cert Guide
Cisco CallManager Best Practices
Interconnecting Cisco Network Devices, Part 1 (ICND1)
CCNA Certification All-In-One For Dummies
Configuring Cisco AVVID
Cisco Frame Relay Solutions Guide
Service Oriented Architecture (SOA) For Dummies
Deploying Cisco Wide Area Application Services
Cisco Field Manual
Configuring IPv6 For Cisco IOS
Unknown1
IP Routing on Cisco IOS, IOS XE, and IOS XREnd-to-End QoS Network Design
Quality of Service in a Cisco Networking Environment
CCIE Collaboration Quick Reference
Implementing Cisco Unified Communications Manager, Part 2 (CIPT2) Foundation Learning Guide
Managing IP Networks with Cisco Routers
Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide
Internet Telephone Monthly Newsletter
Continuous Computing Technologies for Enhancing Business Continuity
Implementing Cisco IP Switched Networks (SWITCH) Foundation Learning Guide

Information and Communication Technology in Organizations

Create applications that deliver interactive content to Cisco IP Phones
Learn information and techniques vital to building and integrating third-party services for Cisco IP Phones
Understand the development process using XML and HTTP client and server applications to successfully build a service
Discover advanced services information about objects, advanced runtime generation, and other XML development tools
Utilize the provided CallManager Simulator to support an IP phone for development purposes
Get the most out of your IP phone systems with strategies and solutions direct from the Cisco team
Services on Cisco IP Phones help you enhance productivity, gain the competitive advantage, and even help generate revenue. Services are simply applications that run on the phone rather than on a PC or a web browser. By developing services tailored to your particular needs, you can achieve unlimited goals.
Cisco AVVID IP Telephony provides an end-to-end voice-over-IP solution for enterprises. Part of that solution are Cisco IP Phones, a family of IP-based phones. Cisco IP Phones feature a large display, an XML micro browser capable of retrieving content from web servers, and the ability to deploy custom services tailored to your organization's or enterprise's needs.
Developing Cisco IP Phone Services
uses detailed code samples to explain the tools and processes used to develop custom phone services. You'll learn about XML, CallManager, Cisco IP Phones, and the history behind why Cisco chose XML to deploy phone services. You'll find detailed information to

Read Free Cisco Service And Support Vs The Competition

help you learn how to build a service, how to build a directory, and how to integrate your service with Cisco CallManager. This book complements and expands on the information provided in the Cisco IP Phone Services Software Developer's Kit (SDK). With the information in this book, you can maximize your productivity using the tools provided in the SDK and the custom tools provided on the companion CD-ROM. Beginner and advanced service developers alike benefit from the information in this book. Developing Cisco IP Phone Services represents the most comprehensive resource available for developing services for Cisco IP Phones. Companion CD-ROM The CD-ROM contains the sample services that are covered in the book, development utilities from the Cisco IP Phone Services SDK, and new tools written specifically for this book such as XML Validator. One of the most useful applications on the CD-ROM is the CallManager Simulator (CM-Sim). CM-Sim significantly lowers the requirements for service development. You only need a Windows-based PC with CM-Sim and a web server running, and one Cisco IP Phone 7940 or 7960. This book is part of the Cisco Press Networking Technologies Series, which offers networking professionals valuable information for constructing efficient networks, understanding new technologies, and building successful careers.

Cisco LAN Switching Fundamentals

"Foundation learning for SWITCH 642-813"--P. 1, cover.

Customer Service on the Internet

A complete preparation guide for the entry-level networking CCNA certification If you're planning to advance your career by taking the all-important Cisco Certified Network Associate (CCNA), this is the study guide you need! Seven minibooks cover all the concepts and topics on which you'll be tested, covering the latest version of the exam. Each part of the exam is covered thoroughly in its own section, so you can readily find the information you want to study. Plenty of review questions help you prepare, and the companion CD-ROM includes the highly rated Dummies Test Engine so you can test your progress with questions based on exam content. The Cisco Certified Network Associate (CCNA) is the entry-level certification for network professionals Seven minibooks in this guide cover Secure Device Manager, Virtual Private Networks, IPv6, 2960 Switches, Cisco Network Assistant, Advanced EIGRP and OSPF, and Introduction to Wireless Networks Covers the latest version of the exam, including the new voice, security and wireless components added in 2008 Packed with review questions to help you prepare Includes more security and troubleshooting information CD-ROM includes the popular Dummies Test Engine, an exclusive, fully customizable test-prep software package that features twice as many sample questions as the previous version CCNA Certification All-In-One For Dummies is the preparation guide you need to earn your CCNA certification. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Gigabit/ATM Monthly Newsletter

A comprehensive guide to designing and deploying Cisco WAN services for scalable, transparent application acceleration and WAN optimization.

Router Security Strategies

Cisco Network Admission Control Volume I: NAC Framework Architecture and Design A guide to endpoint compliance enforcement Today, a variety of security challenges affect all businesses regardless of size and location. Companies face ongoing challenges with the fight against malware such as worms, viruses, and spyware. Today's mobile workforce attach numerous devices to the corporate network that are harder to control from a security policy perspective. These host devices are often lacking antivirus updates and operating system patches, thus exposing the entire network to infection. As a result, worms and viruses continue to disrupt business, causing downtime and continual patching. Noncompliant servers and desktops are far too common and are difficult to detect and contain. Locating and isolating infected computers is time consuming and resource intensive. Network Admission Control (NAC) uses the network infrastructure to enforce security policy compliance on all devices seeking to access network computing resources, thereby limiting damage from emerging security threats. NAC allows network access only to compliant and trusted endpoint devices (PCs, servers, and PDAs, for example) and can restrict the access of and even remediate noncompliant devices. Cisco Network Admission Control, Volume I, describes the NAC architecture and provides an in-depth technical description for each of the solution components. This book also provides design guidelines for enforcing network admission policies and describes how to handle NAC agentless hosts. As a technical primer, this book introduces you to the NAC Framework solution components and addresses the architecture behind NAC and the protocols that it follows so you can gain a complete understanding of its operation. Sample worksheets help you gather and organize requirements for designing a NAC solution. Denise Helfrich is a technical program sales engineer that develops and supports global online labs for the World Wide Sales Force Development at Cisco®. Lou Ronnau, CCIE® No. 1536, is a technical leader in the Applied Intelligence group of the Customer Assurance Security Practice at Cisco. Jason Frazier is a technical leader in the Technology Systems Engineering group for Cisco. Paul Forbes is a technical marketing engineer in the Office of the CTO, within the Security Technology Group at Cisco. Understand how the various NAC components work together to defend your network Learn how NAC operates and identifies the types of information the NAC solution uses to make its admission decisions Examine how Cisco Trust Agent and NAC-enabled applications interoperate Evaluate the process by which a policy server determines and enforces a policy Understand how NAC works when implemented using NAC-L2-802.1X, NAC-L3-IP, and NAC-L2-IP Prepare, plan, design, implement, operate, and optimize a network admission control solution This security book is part of the Cisco Press® Networking Technology Series. Security titles from Cisco Press help networking professionals secure critical data

and resources, prevent and mitigate network attacks, and build end-to-end self-defending networks. Category: Cisco Press-Security Covers: Network Admission Control 1587052415120506

E-Business and Distributed Systems Handbook

"Cisco OSPF Command and Configuration Handbook is a clear, concise, and complete source of documentation for all Cisco IOS Software OSPF commands. The way you use this book will depend on your objectives. If you are preparing for the CCIE written and lab exams, then this book can be used as a laboratory guide to learn the purpose and proper use of every OSPF command. If you are a network designer, then this book can be used as a ready reference for any OSPF command. Author Bill Parkhurst provides concise snapshots of every command with regard to command purpose, usage, syntax explanation, initial introduction in Cisco IOS Software, and cross references to related commands also covered in the book. This book covers many OSPF topic areas, including interface configuration, OSPF area configuration, route filtering, OSPF process configuration, route cost, default route generation, redistribution, administrative distance, OSPF neighbor relationships, route summarization, and show, debug, and clear commands"--Resource description page.

Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Foundation Learning Guide

Cisco IOS 12.0 Switching Services is a comprehensive guide detailing available Cisco IOS switching alternatives. Cisco switching services range from fast switching and Netflow switching to LAN Emulation. This book describes how to configure routing between virtual LANs (VLANs) and teach how to effectively configure and implement VLANs on switches.

CCNP: Building Cisco MultiLayer Switched Networks Study Guide

A complete, concise reference for implementing the most important features of the Cisco Catalyst family of switches Review detailed and comparative configuration steps for features of the COS and Cisco IOS Software operating systems Understand basic system and operating system management Configure Ethernet, EtherChannel, Token Ring, and ATM LANE interfaces Deploy VLANs, private VLANs, trunking, VTP, and dynamic port membership Understand STP operation, configuration, and tuning Configure and use Cisco Catalyst hardware for Layer 3 switching and redundancy Discover how Cisco Catalyst switches handle multicast traffic and interact with multicast routers Implement broadcast suppression, protocol filtering, user authentication, port security, and VLAN access lists Set up switches for logging, SNMP and RMON management, and port analysis Configure voice gateway modules, inline power, and QoS features needed to transport voice traffic Cisco Catalyst switches, a common ingredient in many campus, metropolitan, enterprise, and service provider networks, are complex devices that require many configuration steps for proper operation. Not only are the required commands difficult

to remember, but locating reference material on them also requires extensive research that is both time-consuming and difficult to complete in the field. Cisco Field Manual: Catalyst Switch Configuration is a quick and portable reference guide to the most commonly used features that can be configured on Cisco Catalyst switches. Derived from the authors' notes about how to configure a variety of Cisco Catalyst features during the course of their preparation for the CCIE(r) exam, Cisco Field Manual: Catalyst Switch Configuration is an indispensable tool that helps you perform the most popular deployment tasks. From the first page, the authors zero in on quick facts, configuration steps, and explanations of configuration options in each Cisco Catalyst feature. The different variations of the Cisco Catalyst operating systems (COS and Cisco IOS(r) Software) are shown together for side-by-side comparison, making it easy to move from one Cisco Catalyst platform to another. The book presents concise implementation advice for families of Cisco Catalyst features, including configuration fundamentals, Layer 2 interface configuration, Layer 3 interface configuration, VLANs and trunking, Spanning Tree Protocol (STP), Layer 3 switching, multicast, server load balancing, access control, switch management, quality of service (QoS), and voice. Additional appendixes provide you with critical details on well-known ports and addresses, specialized switch modules, VLAN extension, and a cabling guide. The quick reference format allows you to easily locate just the information you need without searching through thousands of pages of documentation, saving you time and helping you to get the devices up and running quickly and smoothly. Whether you are looking for a handy, portable reference to more easily configure Cisco Catalyst switches in the field, or you are preparing for CCNA(r), CCNP(r), or CCIE certification, you will find Cisco Field Manual: Catalyst Switch Configuration to be an essential resource that will save you hours of research time.

Implementing Cisco IP Routing (ROUTE) Foundation Learning Guide

CCIE Collaboration Quick Reference provides you with detailed information, highlighting the key topics on the latest CCIE Collaboration v1.0 exam. This fact-filled Quick Reference allows you to get all-important information at a glance, helping you to focus your study on areas of weakness and to enhance memory retention of important concepts. With this book as your guide, you will review and reinforce your knowledge of and experience with collaboration solutions integration and operation, configuration, and troubleshooting in complex networks. You will also review the challenges of video, mobility, and presence as the foundation for workplace collaboration solutions. Topics covered include Cisco collaboration infrastructure, telephony standards and protocols, Cisco Unified Communications Manager (CUCM), Cisco IOS UC applications and features, Quality of Service and Security in Cisco collaboration solutions, Cisco Unity Connection, Cisco Unified Contact Center Express, and Cisco Unified IM and Presence. This book provides a comprehensive final review for candidates taking the CCIE Collaboration v1.0 exam. It steps through exam objectives one-by-one, providing concise and accurate review for all topics. Using this book, exam candidates will be able to easily and effectively review test objectives without having to wade through numerous books and documents for relevant content for final review.

Developing Cisco IP Phone Services

What is AVVID? Previously called Configuring Cisco Communications Networks (CCN), Architecture for Voice, Video, and Integrated Data (AVVID) is the latest development from Cisco Systems that will soon redefine the way businesses communicate. AVVID allows businesses to transmit voice, data, and video over one combined architecture, whereas in the past, three separate systems were required. Configuring Cisco AVVID will be the first book to discuss the components of the AVVID architecture and will be timed to release with the launch of the technology in early 2000. A practical guide to the AVVID technology this book will include an introduction to AVVID, and its software, hardware, network architecture, installation, operation and configuration. Topics include CallManager, Cisco Gateways, and IPCC (Cisco IP Contact Center). * The first book to discuss the components of this important new technology * Practical guide; many engineers will find this a great source of AVVID product knowledge * Cisco is planning to launch AVVID hardware and software in Spring 2000 - demand is already high for information * Book will be timed to release with technology

Controller-Based Wireless LAN Fundamentals

This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. The Firewall Services Module (FWSM) is a high-performance stateful-inspection firewall that integrates into the Cisco® 6500 switch and 7600 router chassis. The FWSM monitors traffic flows using application inspection engines to provide a strong level of network security. The FWSM defines the security parameter and enables the enforcement of security policies through authentication, access control lists, and protocol inspection. The FWSM is a key component to anyone deploying network security. Cisco Secure Firewall Services Module (FWSM) covers all aspects of the FWSM. The book provides a detailed look at how the FWSM processes information, as well as installation advice, configuration details, recommendations for network integration, and reviews of operation and management. This book provides you with a single source that comprehensively answers how and why the FWSM functions as it does. This information enables you to successfully deploy the FWSM and gain the greatest functional benefit from your deployment. Practical examples throughout show you how other customers have successfully deployed the FWSM. By reading this book, you will learn how the FWSM functions, the differences between the FWSM and the ASA Security Appliance, how to implement and maintain the FWSM, the latest features of the FWSM, and how to configure common installations. This security book is part of the Cisco Press® Networking Technology series. Security titles from Cisco Press help networking professionals secure critical data and resources, prevent and mitigate network attacks, and build end-to-end self-defending networks.

Cisco Access Control Security

Delivers the proven solutions that make a difference in your Cisco IP Telephony deployment Learn dial plan best practices that help you configure features such as intercom, group speed dials, music on hold, extension mobility, and more Understand how to manage and monitor your system proactively for maximum uptime Use dial plan components to reduce your exposure to toll fraud Take advantage of call detail records for call tracing and accounting, as well as troubleshooting Utilize the many Cisco IP Telephony features to enable branch site deployments Discover the best ways to install, upgrade, patch, and back up CallManager Learn how backing up to remote media provides both configuration recovery and failure survivability IP telephony represents the future of telecommunications: a converged data and voice infrastructure boasting greater flexibility and more cost-effective scalability than traditional telephony. Having access to proven best practices, developed in the field by Cisco® IP Telephony experts, helps you ensure a solid, successful deployment. Cisco CallManager Best Practices offers best practice solutions for CallManager and related IP telephony components such as IP phones, gateways, and applications. Written in short, to-the-point sections, this book lets you explore the tips, tricks, and lessons learned that will help you plan, install, configure, back up, restore, upgrade, patch, and secure Cisco CallManager, the core call processing component in a Cisco IP Telephony deployment. You'll also discover the best ways to use services and parameters, directory integration, call detail records, management and monitoring applications, and more. Customers inspired this book by asking the same questions time after time: How do I configure intercom? What's the best way to use partitions and calling search spaces? How do I deploy CallManager regionally on my WAN? What do all those services really do? How do I know how many calls are active? How do I integrate CallManager with Active Directory? Years of expert experiences condensed for you in this book enable you to run a top-notch system while enhancing the performance and functionality of your IP telephony deployment.

Cisco Secure Firewall Services Module (FWSM)

Cisco Unity Deployment and Solutions Guide shows you how to integrate Cisco Unity with Cisco IP-based communication solutions, including Cisco CallManager. Part I introduces you to the Cisco Unity architecture and teaches you about the Cisco Unity feature set. Part II helps you design and deploy a unified message solution with Cisco Unity, and Part III helps you manage and administer your solution by leveraging the tools within Cisco Unity. Cisco Unity Deployment and Solutions Guide teaches you all that you need to know about designing, deploying, and managing a sustainable, unified messaging solution.

Cisco Unity Deployment and Solutions Guide

The basics of IP networking. Network design part 1 & 2. Selecting network equipment. Routing protocol selection. Routing protocol configuration. The non-technical side of network management. The technical side of network management.

Connecting to the outside world. Network security.

Cisco IOS 12.0 Switching Services

Feeling overwhelmed by the buzz about SOA—service oriented architecture? Take heart! Service Oriented Architecture For Dummies, 2nd Edition makes it easy to understand, plan, and implement the latest SOA solutions for your business. Whether you're the IT person responsible for developing SOA or the executive who's trying to get a handle on the concept, Service Oriented Architecture For Dummies, 2nd Edition will help you understand what SOA is, why it's important, and how you can make the most of it. You'll find out about the business and financial aspects of SOA, how to decide if you need it, and what it can mean to your bottom line. Discover how to: Identify the main components of SOA and how they work to create business processes Create reusable, flexible systems and avoid common pitfalls Deconstruct business processes and applications to identify their components, then put them together in new ways Construct SOA business applications for maximum adaptability Confirm quality in a situation that's difficult to test, and assure the quality and consistency of your data Develop a governance strategy for SOA based on your company's philosophy and culture Work with XML and understand how it's used in SOA Maximize the benefits of unified communications Understand software ecosystems, rich interfaces, and the development lifecycle Packed with real-life case studies illustrating how SOA has been applied in a variety of industries, Service Oriented Architecture For Dummies, 2nd Edition demystifies one of today's hottest business tools.

Cisco

"This is overview of an extensive handbook that systematically discusses how to translate e-business strategies to working solutions by using the latest distributed computing technologies. This module of the handbook paints the big picture of the Next Generation Real-time Enterprises with numerous case studies to highlight the key points. "

Cisco Network Admission Control, Volume I

Presenting an overview of the most important factors that determine whether the application of ICT in organizations will succeed or fail, this text pays attention to technical, organizational and economic perspectives as well as examining psychological and user perspectives.

Cisco OSPF Command and Configuration Handbook

Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition is a Cisco®-authorized, self-paced learning tool for CCNP Voice® foundation learning. This book provides you with the knowledge needed to install and configure a Cisco Unified Communications Manager solution in a multisite environment. By reading this book, you will gain a thorough understanding of how to apply a dial plan for a multisite environment, configure survivability for remote sites during WAN failure, and implement solutions to reduce bandwidth requirements in the IP WAN. This book focuses on Cisco Unified Communications Manager (CUCM) Release 8.x, the call routing and signaling component for the Cisco Unified Communications solution. The book has been fully updated and includes new coverage of topics such as Service Advertisement Framework (SAF), and Call Control Discovery (CCD). Whether you are preparing for CCNP Voice certification or simply want to gain a better understanding of deploying Cisco Unified Communications Manager in a multisite environment, you will benefit from the foundation information presented in this book. Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. Chris Olsen , CCVP, and CCNP, along with numerous other Cisco voice specializations, Microsoft, VMware, and Novell certifications, has been an independent IT and telephony consultant, author, and technical editor for more than 15 years. He has been a technical trainer for more than 19 years and has taught more than 60 different courses in Cisco, Microsoft, VMware, and Novell. For the last seven years he has specialized in Cisco, and recently Microsoft Unified Communications along with VMware virtualization and Cisco data center technologies. He has done a wide array of IT and telephony consulting for many different companies.

- Identify multisite issues and deployment solutions
- Implement multisite connections
- Apply dial plans for multisite deployments
- Examine remote site redundancy options
- Implement Survivable Remote Site Telephony (SRST) and Media Gateway Control Protocol (MGCP) Fallback
- Implement CUCM Express in SRST mode
- Implement bandwidth management and call admission control (CAC)
- Configure device and extension mobility
- Apply Service Advertisement Framework (SAF) and Call Control Discovery (CCD)

This volume is in the Foundation Learning Guide Series offered by Cisco Press ® . These guides are developed together with Cisco as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

A Guide to Help Desk Concepts

Router Security Strategies: Securing IP Network Traffic Planes provides a comprehensive approach to understand and implement IP traffic plane separation and protection on IP routers. This book details the distinct traffic planes of IP networks and the advanced techniques necessary to operationally secure them. This includes the data, control, management, and services planes that provide the infrastructure for IP networking. The first section provides a brief overview of the essential

components of the Internet Protocol and IP networking. At the end of this section, you will understand the fundamental principles of defense in depth and breadth security as applied to IP traffic planes. Techniques to secure the IP data plane, IP control plane, IP management plane, and IP services plane are covered in detail in the second section. The final section provides case studies from both the enterprise network and the service provider network perspectives. In this way, the individual IP traffic plane security techniques reviewed in the second section of the book are brought together to help you create an integrated, comprehensive defense in depth and breadth security architecture. “Understanding and securing IP traffic planes are critical to the overall security posture of the IP infrastructure. The techniques detailed in this book provide protection and instrumentation enabling operators to understand and defend against attacks. As the vulnerability economy continues to mature, it is critical for both vendors and network providers to collaboratively deliver these protections to the IP infrastructure.” –Russell Smoak, Director, Technical Services, Security Intelligence Engineering, Cisco Gregg Schudel, CCIE® No. 9591, joined Cisco in 2000 as a consulting system engineer supporting the U.S. service provider organization. Gregg focuses on IP core network security architectures and technology for interexchange carriers and web services providers. David J. Smith, CCIE No. 1986, joined Cisco in 1995 and is a consulting system engineer supporting the service provider organization. David focuses on IP core and edge architectures including IP routing, MPLS technologies, QoS, infrastructure security, and network telemetry. Understand the operation of IP networks and routers Learn about the many threat models facing IP networks, Layer 2 Ethernet switching environments, and IPsec and MPLS VPN services Learn how to segment and protect each IP traffic plane by applying defense in depth and breadth principles Use security techniques such as ACLs, rate limiting, IP Options filtering, uRPF, QoS, RTBH, QPPB, and many others to protect the data plane of IP and switched Ethernet networks Secure the IP control plane with rACL, CoPP, GTSM, MD5, BGP and ICMP techniques and Layer 2 switched Ethernet-specific techniques Protect the IP management plane with password management, SNMP, SSH, NTP, AAA, as well as other VPN management, out-of-band management, and remote access management techniques Secure the IP services plane using recoloring, IP fragmentation control, MPLS label control, and other traffic classification and process control techniques This security book is part of the Cisco Press® Networking Technology Series. Security titles from Cisco Press help networking professionals secure critical data and resources, prevent and mitigate network attacks, and build end-to-end self-defending networks.

CCNA Data Center DCICT 640-916 Official Cert Guide

From managing your corporate image to organizing information and making it readily available to prospects, this book explores both the technical and strategic issues of tapping into the very latest Web methods. This book also provides a cost/benefit analysis and makes recommendations on what type of information a company should provide over the Net.

Cisco CallManager Best Practices

"The main objective of this book is to assist managers in becoming aware and more knowledgeable on the economics of downtime and continuous computing technologies that help in achieving business continuity and managing efficiently information resources"--Provided by publisher.

Interconnecting Cisco Network Devices, Part 1 (ICND1)

Interconnecting Cisco Network Devices, Part 1 (ICND1), Second Edition, is a Cisco®-authorized, self-paced learning tool for CCENT™ and CCNA® foundation learning. This book provides you with the knowledge needed to configure Cisco switches and routers to operate in corporate internetworks. By reading this book, you will gain a thorough understanding of concepts and configuration procedures required to build a multiswitch, multirouter, and multigroup internetwork that uses LAN and WAN interfaces for the most commonly used routing and routed protocols. In Interconnecting Cisco Network Devices, Part 1 (ICND1), you will study installation and configuration information that network administrators need to install and configure Cisco products. Specific topics include building a simple network, Ethernet LANs, wireless LANs (WLANs), LAN and WAN connections, and network management. Chapter-ending review questions illustrate and help solidify the concepts presented in the book. Whether you are preparing for CCENT or CCNA certification or simply want to gain a better understanding of how to build small Cisco networks, you will benefit from the foundation information presented in this book. Interconnecting Cisco Network Devices, Part 1 (ICND1), is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. Steve McQuerry, CCIE® No. 6108, is a consulting systems engineer with Cisco. He focuses on data center architecture. Steve works with enterprise customers in the Midwestern United States to help them plan their data center architectures. Steve has been an active member of the internetworking community since 1991 and has held multiple certifications from Novell, Microsoft, and Cisco. Prior to joining Cisco, Steve worked as an independent contractor with Global Knowledge where he taught and developed coursework around Cisco technologies and certifications. Understand the principles on which basic networks operate Explore the operation and configuration of LANs Extend the boundaries of the network by implementing and securing wireless connectivity Configure routers to provide connectivity between different networks Learn about IP addressing number conversion Establish WAN interconnectivity using point-to-point links, DSL, and cable services Configure Network Address Translation (NAT) Use Cisco IOS® commands to determine the layout of a Cisco network topology Manage the router startup and work with IOS configuration files and Cisco IOS images This volume is in the Certification Self-Study Series offered by Cisco Press®. Books in this series provide officially developed self-study solutions to help networking professionals understand technology implementations and prepare for the Cisco Career Certifications examinations. Category: Cisco Press–Cisco Certification Covers: ICND1 Exam 640-822

CCNA Certification All-In-One For Dummies

Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Foundation Learning Guide Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) Foundation Learning Guide is your Cisco authorized learning tool for CCNP TSHOOT 300-135 exam preparation. Part of the Cisco Press Foundation Learning Guide series, it teaches you how to maintain and monitor even the most complex enterprise networks. You'll compare and master today's leading approaches to troubleshooting, including an efficient structured process for maximizing network uptime in the context of your own organization's policies and procedures. Coverage includes gathering information, capturing traffic, using event notifications, working with maintenance and trouble-shooting tools, and more. Throughout, each chapter opens with a list of topics that clearly identify its focus. Each chapter ends with a summary of key concepts for quick study, as well as review questions to assess and reinforce your understanding. To deepen your hands-on expertise and strengthen your exam readiness, this guide also presents five full chapters of real-world troubleshooting case studies. This guide is ideal for all certification candidates who want to master all the topics covered on the TSHOOT 300-135 exam. --The official textbook for the Cisco Networking Academy CCNP TSHOOT 300-135 course --Thoroughly introduces proven troubleshooting principles and common troubleshooting approaches --Defines structured troubleshooting and reviews its subprocesses --Shows how to integrate troubleshooting into day-to-day network maintenance processes --Covers information gathering on Layer 2 switching and Layer 3 routing with IOS show and debug commands, ping, and telnet --Introduces specialized tools for capturing traffic, gathering information (SNMP and NetFlow), and receiving network event notifications (EEM) --Uses extensive troubleshooting examples and diagrams to support explanations and strengthen your understanding --Presents self-assessment review questions, chapter objectives, and summaries to facilitate effective studying

Configuring Cisco AVVID

The second edition of Donna Knapp's highly successful first edition introduces service concepts, skill sets, career paths, and operations of the help desk industry. The author's expertise provides strong real-world computer support examples and case studies.

Cisco Frame Relay Solutions Guide

Get the basics of Cisco technology--hardware, internetworking fundamentals, and protocols. This book introduces the reader to the full breadth of Cisco's offerings, providing a solid foundation for continued study. Blueprints and sample configurations are included.

Service Oriented Architecture (SOA) For Dummies

Here's the book you need to prepare for Cisco's Building Cisco Multilayer Switched Networks (BCMSN) exam, 642-811. This Study Guide provides: In-depth coverage of key exam topics Practical information on designing and implementing multilayer switched networks Hundreds of challenging review questions Leading-edge exam preparation software, including a test engine, and electronic flashcards Authoritative coverage of all exam objectives, including: Utilizing the Enterprise Composite Model for designing networks Using the Switching Database Manager within a Catalyst switch Operating managed VLAN services on a switched network Configuring and verifying 802.1Q and ISL trunks Configuring access ports for static and multi-VLAN membership Increasing bandwidth for interswitch connections with Fast EtherChannel and Gigabit EtherChannel Enabling Spanning Tree Protocol on ports and VLANs Converting CatOS to native IOS on Catalyst switches Implementing IP telephony in a switched network environment Planning, configuring, and implementing QOS Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Deploying Cisco Wide Area Application Services

An Essential Guide to Understanding and Implementing IP Routing Protocols Cisco's authoritative single-source guide to IP routing protocols for enterprise and service provider environments Service providers and large enterprises are converging on a common IP infrastructure that supports rapid deployment of high-value services. Demand is soaring for highly skilled IP network engineers who can implement and run these infrastructures. Now, one source combines reliable knowledge about contemporary IP routing protocols and expert hands-on guidance for using them with Cisco IOS, IOS XE, and IOS XR operating systems. After concisely reviewing the basics, three Cisco experts fully explain static routing, EIGRP, OSPF, IS-IS, and BGP routing protocols. Next, they introduce advanced routing with policies and redistribution, sophisticated BGP-based traffic engineering, and multicast. They present comprehensive coverage of IPv6, from its multicast implementation to its completely revamped address structure. Finally, they discuss advanced high availability techniques, including fast routing convergence. IP Routing on Cisco IOS, IOS XE, and IOS XR presents each protocol conceptually, with intuitive illustrations, realistic configurations, and appropriate output. To help IOS users master IOS XE and IOS XR, differences in operating systems are explicitly identified, and side-by-side feature command references are presented. All content fully aligns with Learning@Cisco, providing efficient self-study for multiple Cisco Career Certifications, including CCNA®/CCNP®/CCIE® Service Provider, CCIE Routing & Switching, Cisco IOS XR Specialist Certification, and the routing components of several additional Cisco Certifications. Brad Edgeworth, CCIE No. 31574 (R&S & SP) has been with Cisco since 2011 as Systems Engineer and Technical Leader. Formerly a network architect and consultant for various Fortune® 500 companies, his 18 years of IT experience includes extensive architectural and operational work in enterprise and service provider environments. He is a Cisco Live distinguished speaker presenting on IOS XR. Aaron Foss, CCIE No. 18761 (R&S & SP), a

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High Touch Engineer with the Cisco Focused Technical Support (FTS) organization, works with large service providers to troubleshoot MPLS, QoS, and IP routing issues. He has more than 15 years of experience designing, deploying, and troubleshooting IP networks. Ramiro Garza Rios, CCIE No. 15469 (R&S, SP, and Security), Senior Network Consulting Engineer with Cisco Advanced Services, plans, designs, implements, and optimizes next-generation service provider networks. Before joining Cisco in 2005, he was Network Consulting and Presales Engineer for a Cisco Gold Partner in Mexico, where he planned and deployed both enterprise and service provider networks. Foreword by Norm Dunn, Senior Product Manager, Learning@Cisco Global Product Management, Service Provider Portfolio Understand how IOS®, IOS XE, and IOS XR operating systems compare Master IPv4 concepts, addressing structure, and subnetting Learn how routers and routing protocols work, and how connected networks and static routes behave from the router's perspective Work with EIGRP and distance vector routing Deploy basic and advanced OSPF, including powerful techniques for organizing routing domains, path selection, and optimization Compare IS-IS with OSPF, and implement advanced IS-IS multilevel routing, optimization, and path selection Make the most of BGP and route manipulation, including IOS/IOS XE route maps and IOS XR's highly scalable Route Policy Language Use advanced policy-based route manipulation and filtering Implement route redistribution: rules, potential problems, and solutions Leverage BGP communities, summaries, and other router conservation techniques Discover how IPv6 changes IP address and command structure Establish highly efficient multicast routing in IPv4 and IPv6 environments Systematically improve network availability and operational uptime through event driven detection and fast routing convergence

Cisco Field Manual

Configuring IPv6 For Cisco IOS

Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide Third Edition Sean Wilkins Foundation learning for the CCDA DESGN 640-864 exam Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide, Third Edition, is a Cisco®-authorized, self-paced learning tool for CCDA® foundation learning. This book provides you with the knowledge needed to design enterprise networks. By reading this book, you will gain a thorough understanding of designing routed and switched network infrastructures and services involving LAN, WAN, and broadband access for businesses and organizations. Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide, Third Edition teaches you how to gather internetworking requirements, identify solutions, and design the network infrastructure and services to ensure basic functionality using the principles of hierarchical network design to structure and modularize a converged enterprise network design. Specific topics include understanding the design methodology; structuring and modularizing the network design; designing the Enterprise Campus, Enterprise Data Center, Enterprise

Edge, and remote modules as needed; designing an addressing plan and selecting suitable routing protocols; designing basic voice transport across the network; designing a basic wireless solution; and evaluating security solutions. Chapter-ending review questions illustrate and help solidify the concepts presented in the book. Whether you are preparing for CCDA certification or simply want to gain a better understanding of network design principles, you will benefit from the foundation information presented in this book. Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide, Third Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining.

- Understand network design methodologies and the lifecycle of a network
- Learn how to structure and modularize network designs within the Cisco Network Architectures for the Enterprise
- Design basic campus and data center networks
- Build designs for remote connectivity with WAN technologies
- Examine IPv4 and IPv6 addressing schemes
- Select the appropriate routing protocols for various modules in the enterprise architecture
- Evaluate security solutions for the network
- Identify voice and video networking considerations
- Understand design technologies and considerations when implementing a controller-based wireless network

This book is in the Foundation Learning Guide Series. These guides are developed together with Cisco® as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

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IP Routing on Cisco IOS, IOS XE, and IOS XR

Quality of Service is expected to become the most important communications topic in the new millennium. The acclaimed author, Gilbert Held, provides a comprehensive guide to obtaining a Quality of Service (QoS) capability in a Cisco hardware environment. Today there are many aspects of the QoS 'puzzle' and Cisco is providing users with a wide range of solutions. Some solutions are well known but do not scale for use on the Internet or on a large corporate Intranet. Other solutions must be used in conjunction with different schemes for true end-to-end QoS. That is where this book comes in, providing a guide to the various pieces of the QoS puzzle. Quality of Service in a Cisco Networking Environment: *

- * Is a one-stop location to obtain complete and concise information about achieving QoS for applications transported over local and wireless area networks.
- * Provides a tutorial on the operation of different QoS techniques (IEEE 802.1p, 802.1Q, Differentiated Services, and RSVP).
- * Describes Cisco Router QoS and Switch QoS commands.
- * Gives examples of QoS configurations.
- * Includes a series of easy to implement IP and Frame Relay traffic enhancement techniques.

Written for the local and wide area network planners and managers, local area network administrators and router administrators, every chapter initially guides

the reader through the theory behind a specific QoS technique. This information is then followed with a series of Cisco command examples tailored to a specific QoS technique. Readers learn both how a QoS technique operates and how to place it into effect in a Cisco environment.

End-to-End QoS Network Design

Learn the Basics of LAN Switching and study valuable network switching reference materials.

Quality of Service in a Cisco Networking Environment

CCIE Collaboration Quick Reference

"By building IPv6 into Cisco IOS software, we are enabling continued growth of the Internet and its expansion into new applications and capabilities in a way that maintains compatibility with existing Internet services." -- Stephen Deering, Cisco Fellow and lead designer of the protocol Internetworking Protocol (IP) addresses are the unique numeric identifiers required of every device connected to the Internet. Two years ago, in response to the exponential increase in demand for new IP addresses, the Internet Engineering Task Force finalized its revision on IP addressing, called IP Version 6 and key hardware vendors such as Cisco and major Internet Service Providers like AOL announced plans to migrate to IP Version 6. That is now happening. Cisco Systems began incorporating Internet Protocol version 6 (IPv6) in its Cisco IOS Software in June, 2001. Cisco is currently the only major networking vendor to deliver IPv6 across multiple platforms. This book provides complete coverage of IPv6 strategies, configuration scenarios, and techniques to successfully deploy an IPv6 addressing and subnetting scheme on your network. Increasing the IP address size from 32 bits to 128 bits Supporting more levels of addressing hierarchy Supporting an increased number of addressable nodes Supporting simpler auto-configuration of addresses Improving the scalability of multicast routing by adding a "scope" field to multicast addresses Use a new "anycast address" to send a packet to any one of a group of nodes

Implementing Cisco Unified Communications Manager, Part 2 (CIPT2) Foundation Learning Guide

Now updated for Cisco's new ROUTE 300-101 exam, Implementing Cisco IP Routing (ROUTE) Foundation Learning Guide is your Cisco® authorized learning tool for CCNP® or CCDP® preparation. Part of the Cisco Press Foundation Learning Series, it teaches you how to plan, configure, maintain, and scale a modern routed network. Focusing on Cisco routers connected in

LANs and WANs at medium-to-large network sites, the authors show how to select and implement Cisco IOS services for building scalable, routed networks. They examine basic network and routing protocol principles in detail; introduce both IPv4 and IPv6; fully review EIGRP, OSPF, and BGP; explore enterprise Internet connectivity; cover routing updates and path control; and present today's router security best practices. Each chapter opens with a list of topics that clearly identifies its focus. Each chapter ends with a summary of key concepts for quick study, as well as review questions to assess and reinforce your understanding. Throughout, configuration and verification output examples illustrate critical issues in network operation and troubleshooting. This guide is ideal for all certification candidates who want to master all the topics covered on the ROUTE 300-101 exam. Serves as the official book for the newest version of the Cisco Networking Academy CCNP ROUTE course Includes all the content from the newest Learning@Cisco ROUTE course and information on each of the ROUTE exam topics Compares basic routing protocol features and limitations Examines RIPv2 and RIPv6 Covers EIGRP operation and implementation for both IPv4 and IPv6 Explores OSPFv2 implementation, and OSPFv3 for both IPv4 and IPv6 Discusses network performance optimization via routing updates Introduces path control with Cisco Express Forwarding (CEF) switching, policy-based routing (PBR), and service level agreements (SLAs) Addresses enterprise Internet connectivity via single or redundant ISP connections Explains BGP terminology, concepts, operation, configuration, verification, and troubleshooting Covers securing the management plane of Cisco routers using authentication and other recommended practices Presents self-assessment review questions, chapter objectives, and summaries to facilitate effective studying

Managing IP Networks with Cisco Routers

Controller-Based Wireless LAN Fundamentals An end-to-end reference guide to design, deploy, manage, and secure 802.11 wireless networks As wired networks are increasingly replaced with 802.11n wireless connections, enterprise users are shifting to centralized, next-generation architectures built around Wireless LAN Controllers (WLC). These networks will increasingly run business-critical voice, data, and video applications that once required wired Ethernet. In Controller-Based Wireless LAN Fundamentals, three senior Cisco wireless experts bring together all the practical and conceptual knowledge professionals need to confidently design, configure, deploy, manage, and troubleshoot 802.11n networks with Cisco Unified Wireless Network (CUWN) technologies. The authors first introduce the core principles, components, and advantages of next-generation wireless networks built with Cisco offerings. Drawing on their pioneering experience, the authors present tips, insights, and best practices for network design and implementation as well as detailed configuration examples. Next, they illuminate key technologies ranging from WLCs to Lightweight Access Point Protocol (LWAPP) and Control and Provisioning of Wireless Access Points (CAPWAP), Fixed Mobile Convergence to WiFi Voice. They also show how to take advantage of the CUWN's end-to-end security, automatic configuration, self-healing, and integrated management capabilities. This book serves as a practical, hands-on reference for all network administrators, designers, and engineers through the entire project lifecycle, and an authoritative learning tool for new wireless certification programs. This is the

only book that Fully covers the principles and components of next-generation wireless networks built with Cisco WLCs and Cisco 802.11n AP Brings together real-world tips, insights, and best practices for designing and implementing next-generation wireless networks Presents start-to-finish configuration examples for common deployment scenarios Reflects the extensive first-hand experience of Cisco experts Gain an operational and design-level understanding of WLAN Controller (WLC) architectures, related technologies, and the problems they solve Understand 802.11n, MIMO, and protocols developed to support WLC architecture Use Cisco technologies to enhance wireless network reliability, resilience, and scalability while reducing operating expenses Safeguard your assets using Cisco Unified Wireless Network's advanced security features Design wireless networks capable of serving as an enterprise's primary or only access network and supporting advanced mobility services Utilize Cisco Wireless Control System (WCS) to plan, deploy, monitor, troubleshoot, and report on wireless networks throughout their lifecycles Configure Cisco wireless LANs for multicasting Quickly troubleshoot problems with Cisco controller-based wireless LANs This book is part of the Cisco Press® Fundamentals Series. Books in this series introduce networking professionals to new networking technologies, covering network topologies, sample deployment concepts, protocols, and management techniques. Category: Wireless Covers: Cisco Controller-Based Wireless LANs

Designing for Cisco Internetwork Solutions (DESGN) Foundation Learning Guide

End-to-End QoS Network Design Quality of Service for Rich-Media & Cloud Networks Second Edition New best practices, technical strategies, and proven designs for maximizing QoS in complex networks This authoritative guide to deploying, managing, and optimizing QoS with Cisco technologies has been thoroughly revamped to reflect the newest applications, best practices, hardware, software, and tools for modern networks. This new edition focuses on complex traffic mixes with increased usage of mobile devices, wireless network access, advanced communications, and video. It reflects the growing heterogeneity of video traffic, including passive streaming video, interactive video, and immersive videoconferences. It also addresses shifting bandwidth constraints and congestion points; improved hardware, software, and tools; and emerging QoS applications in network security. The authors first introduce QoS technologies in high-to-mid-level technical detail, including protocols, tools, and relevant standards. They examine new QoS demands and requirements, identify reasons to reevaluate current QoS designs, and present new strategic design recommendations. Next, drawing on extensive experience, they offer deep technical detail on campus wired and wireless QoS design; next-generation wiring closets; QoS design for data centers, Internet edge, WAN edge, and branches; QoS for IPsec VPNs, and more. Tim Szigeti, CCIE No. 9794 is a Senior Technical Leader in the Cisco System Design Unit. He has specialized in QoS for the past 15 years and authored Cisco TelePresence Fundamentals. Robert Barton, CCIE No. 6660 (R&S and Security), CCDE No. 2013::6 is a Senior Systems Engineer in the Cisco Canada Public Sector Operation. A registered Professional Engineer (P. Eng), he has 15 years of IT experience and is primarily focused on wireless and security architectures. Christina Hattingh spent 13 years as Senior

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Member of Technical Staff in Unified Communications (UC) in Cisco's Services Routing Technology Group (SRTG). There, she spoke at Cisco conferences, trained sales staff and partners, authored books, and advised customers. Kenneth Briley, Jr., CCIE No. 9754, is a Technical Lead in the Cisco Network Operating Systems Technology Group. With more than a decade of QoS design/implementation experience, he is currently focused on converging wired and wireless QoS. n Master a proven, step-by-step best-practice approach to successful QoS deployment n Implement Cisco-validated designs related to new and emerging applications n Apply best practices for classification, marking, policing, shaping, markdown, and congestion management/avoidance n Leverage the new Cisco Application Visibility and Control feature-set to perform deep-packet inspection to recognize more than 1000 different applications n Use Medianet architecture elements specific to QoS configuration, monitoring, and control n Optimize QoS in rich-media campus networks using the Cisco Catalyst 3750, Catalyst 4500, and Catalyst 6500 n Design wireless networks to support voice and video using a Cisco centralized or converged access WLAN n Achieve zero packet loss in GE/10GE/40GE/100GE data center networks n Implement QoS virtual access data center designs with the Cisco Nexus 1000V n Optimize QoS at the enterprise customer edge n Achieve extraordinary levels of QoS in service provider edge networks n Utilize new industry standards and QoS technologies, including IETF RFC 4594, IEEE 802.1Q-2005, HQF, and NBAR2 This book is part of the Networking Technology Series from Cisco Press®, which offers networking professionals valuable information for constructing efficient networks, understanding new technologies, and building successful careers.

Internet Telephone Monthly Newsletter

The only guide to the CISCO Secure Access Control Server, this resource examines the concepts and configuration of the Cisco Secure ACS. Users will learn how to configure a network access server to authenticate, authorize, and account for individual network users that telecommute from an unsecured site into the secure corporate network.

Continuous Computing Technologies for Enhancing Business Continuity

Understand Frame Relay usage, implementation, and management for improved Layer 2 switching Review Cisco Systems-specific Frame Relay solutions, including feature advantages Learn methodologies and strategies from real world Cisco Systems case studies, covering a broad range of problems

Implementing Cisco IP Switched Networks (SWITCH) Foundation Learning Guide

CCNA Data Center DCICT 640-916 Official Cert Guide CCNA Data Center DCICT 640-916 Official Cert Guide from Cisco Press enables you to succeed on the exam the first time and is the only self-study resource approved by Cisco. A team of leading

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Cisco data center experts shares preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. This complete, official study package includes --A test-preparation routine proven to help you pass the exam --“Do I Know This Already?” quizzes, which enable you to decide how much time you need to spend on each section --Part-ending exercises, which help you drill on key concepts you must know thoroughly --The powerful Pearson IT Certification Practice Test software, complete with hundreds of well-reviewed, exam-realistic questions, customization options, and detailed performance reports --Study plan suggestions and templates to help you organize and optimize your study time --A final preparation chapter that guides you through tools and resources to help you craft your review and test-taking strategies Well regarded for its level of detail, study plans, assessment features, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that ensure your exam success. The official study guide helps you master topics on the CCNA Data Center DCICT 640-916 exam, including --Cisco data center concepts: architectures, devices, layers, modular design, vPC, FabricPath, Cisco Nexus switches, and more --Data center unified fabric: FCoE, multihop, VIFs, FEX, and setup --Storage networking: concepts, targets, verification, connectivity, zoning, setup, and configuration --Data center virtualization: servers, devices, and Nexus 1000V, including setup and operations --Cisco Unified Computing: concepts, discovery, connectivity, setup, and UCSM --Data center network services: ACE load balancing, virtual context, HA, management, global/local solutions, and WAAS The CD-ROM contains more than 450 practice questions for the exam, memory table exercises and answer keys, and a study planner tool. Includes Exclusive Offer for 70% Off Premium Edition eBook and Practice Test Pearson IT Certification Practice Test minimum system requirements: Windows XP (SP3), Windows Vista (SP2), Windows 7, or Windows 8; Microsoft .NET Framework 4.0 Client; Pentium class 1GHz processor (or equivalent); 512 MB RAM; 650 MB disk space plus 50 MB for each downloaded practice exam; access to the Internet to register and download exam databases

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